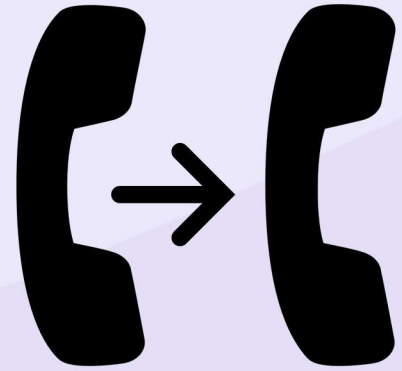# CORVUM

Call Forwarding

You can forward calls to any number.

- In the case of an emergency or internet outage, send calls to a designated failover phone number.
- If you experience bad sound quality due to bad connectivity, send calls to your mobile line.
- When you or a team member goes on holidays.
- If you to take a lunch break, send calls to another person.

Failover

When enabled, if all your devices are unregistered (not active), then the system will automatically call-forward (even if the Enable Call-Forward setting is not enabled)

Bypass user's phones

When enabled, this will prevent your devices (softphones, desk phones) from ringing. Example: if you want to ONLY ring your cellphone (and not your softphone/desk phone) – enable this.

Require Key Press

When enabled, if you receive a call, you will first hear a prompt asking you to "press 1 to accept the call".

This ensures that Corvum will take the voicemail message, rather than whatever phone the call has been forwarded to.

Keep Caller ID

When enabled, the caller-ID of the person being forwarded will display. when disabled, the caller-ID of your Corvum account will display.

Direct Calls Only

If enabled, your calls will only be forwarded if you are rung directly and not when rung as a member of a group (ring group, etc…)

CORVUM

To set up or change the settings of your Call Forwarding, please contact support@corvum.io

Once you have selected your desired settings, use Feature Codes to enable and disable Call Forwarding

Call Forwarding

Enable Call Forwarding   *72

Disable Call Forwarding   *73

Toggle Call Forwarding   *74

After dialing the Feature Code to enable call forwarding, the settings you specified will be immediately applied.
Note: Disable call forwarding when no longer needed!